

DYLAN CABALLERO

Software Engineer — Identity & Access Management + AI Integration

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PROFESSIONAL SUMMARY

Full Stack Software Engineer with 5+ years building secure, enterprise-scale identity and authentication systems, including 5 years engineering IAM and OAuth 2.0 infrastructure at Deloitte for a government platform serving millions of Texas residents. Deep, hands-on expertise in ForgeRock IAM, OAuth 2.0, MFA, and account-lifecycle security, paired with practical experience building production AI agent workflows (LangChain, CrewAI, n8n, OpenAI/Claude APIs). Combines rare cross-domain fluency in enterprise security and applied AI — able to design and ship AI-powered systems that meet real authentication, authorization, and data-governance requirements, not just prototype-level integrations.

CORE TECHNICAL SKILLS

- **Security & IAM:** ForgeRock IAM · OAuth 2.0 · JWT · MFA · SSO · Authentication & Authorization Architecture
- **AI & Automation:** n8n · OpenAI API · Claude API · LangChain · CrewAI · Agentic Workflows · Prompt Engineering · LLM Integration
- **Frontend:** React · Next.js · Redux · TypeScript · Tailwind CSS · Material UI
- **Backend:** Node.js · Express.js · Python (Flask/FastAPI) · Spring Boot · REST APIs · Microservices
- **Cloud & DevOps:** AWS · PostgreSQL · SQL · Docker · CI/CD · GitHub Actions · Vercel
- **Languages:** Python · JavaScript · TypeScript · Java

PROFESSIONAL EXPERIENCE

Full Stack Software Engineer — Deloitte, Texas.gov & MyTexas Digital Platforms Nov 2020 – Oct 2025

- Architected and led development of authentication, account-management, and identity workflows powering millions of Texas residents using React, TypeScript, Node.js, ForgeRock IAM, and OAuth 2.0.
- Integrated ForgeRock and Java-based APIs driving authentication, authorization, and the full user-account lifecycle for a high-availability, government-scale platform.
- Implemented multi-factor authentication supporting SMS, Email, Voice, Authenticator Apps, and Security Keys, and delivered Google reCAPTCHA Enterprise integration to eliminate automated abuse.
- Built self-service account recovery, password management, phone verification, and MFA preference flows, reducing support ticket volume.
- Engineered advanced multi-file upload pipelines with PDF generation, validation, and backend integrations for citizen-facing services.
- Led WCAG accessibility remediation — semantic HTML, ARIA, keyboard navigation, screen-reader support — improving accessibility scores across all platforms.
- Diagnosed and resolved complex production issues spanning authentication, MFA enrollment, accessibility, and API integrations in high-availability environments.
- Partnered with architects, QA, product owners, and stakeholders to deliver secure, scalable solutions on aggressive government timelines.

APPLIED AI PROJECTS

[BabbyDaddy.com](https://babbydaddy.com) — AI Legal Assistant Platform | www.babbydaddy.com | Next.js · TypeScript · Python · OpenAI · LangChain

- Built an AI agent delivering state-specific legal guidance for custody, parenting time, and child support disputes, applying the same rigor around data handling and user-state logic used in enterprise identity systems.
- Designed conversational workflows that organize case timelines, build evidence checklists, and generate targeted questions for attorney meetings, with state-aware logic tailoring guidance to jurisdiction.

AI Resume Analyzer — SaaS Platform | Next.js · TypeScript · Python · PostgreSQL · OpenAI · CrewAI · LangChain

- Designed multi-agent orchestration pipelines comparing resumes to job descriptions, detecting skill gaps, and producing ATS optimization recommendations using LangChain chains and CrewAI agent roles.
- Delivered a full SaaS experience with authentication, database persistence, and a polished Next.js UI.

AI Automation & Agent Development | Python · n8n · OpenAI API · Claude API · LangChain · REST APIs

- Designed end-to-end AI-powered automations using n8n workflows and LLM integrations that orchestrate API calls, process business data, and eliminate repetitive manual tasks.
- Built intelligent agents capable of dynamic decision-making, multi-step reasoning, and autonomous task completion across business workflows.

EDUCATION

Bachelor of Arts in Computer Science — Florida International University

TARGET ROLES

IAM Engineer · AI Solutions Engineer (Enterprise/Security) · Full Stack Software Engineer (Identity/Auth) · AI Automation Engineer · Software Engineer — AI Integration · Identity Security + AI Governance